



Case study

UnitedHealthcare Global Care Card

A flexible way for members to pay for qualified out-of-pocket medical expenses abroad

Situation

A member on assignment abroad required primary care services for themselves and for their family. The provider was unable to take a guarantee of payment (GOP), so the member was facing significant out-of-pocket expenses.



Outcome

Using the Care Card, the member received:

- **Financial protection:** Qualified out-of-pocket medical expenses were eliminated
- **Quality care:** Paying the provider at point of care was made simple
- **International support:** Member Services team was available 24/7